



2024 to 2027 Business Plan

Service: Municipal Elections

*\$0.86

Annual cost for the
average rate payer
(2024 to 2027)

*0.02%

Of the 2024 to 2027
City of London Net
Property Tax
Supported Budget

Who we are:

- The Municipal Elections office, under the direction and authority of the City Clerk, provides the administration of ward boundary reviews and the election process for the City and four of the region's school boards.
- This involves the operation of polling stations, securing, testing and verifying election technology, hiring and training election workers, procuring consultation, where applicable, and ensuring policies and procedures comply with legislation.

What we do:

- The Municipal Elections office oversees the review and revision of ward boundaries and ensures a fair election process for residents of the community.

Why we do it:

- **Mandatory** - The Municipal Act and the Municipal Elections Act regulates the conduct of ward boundary reviews as well as municipal and school board elections.

The following table provides an overview of the budget for this service:

Budget Summary (\$000's)	2024	2025	2026	2027	2024 to 2027 TOTAL
Gross Operating Expenditures	\$480	\$345	\$2,492	\$340	\$3,657
Other Revenues	-\$285	-\$144	-\$2,292	-\$140	-\$2,861
Net Tax Levy Supported Operating Budget	\$195	\$201	\$200	\$200	\$796
Total Capital Expenditures	\$0	\$0	\$0	\$0	\$0
Full-Time Equivalents (FTE's)	2.0	2.0	8.0	3.5	N/A

Reflects 2024 to 2027 adopted City budget as of December 1, 2025.

Linkage to the 2023 to 2027 Strategic Plan

This service supports the following Strategic Areas of Focus in the 2023 to 2027 Strategic Plan:

✓ 	Reconciliation, Equity, Accessibility, and Inclusion	✓ 	Economic Growth, Culture, and Prosperity
	Housing and Homelessness		Mobility and Transportation
	Wellbeing and Safety	✓ 	Climate Action and Sustainable Growth
	Safe London for Women, Girls, and Gender-Diverse and Trans People	✓ 	Well-Run City

Environmental, Socio-economic Equity and Governance (ESG) Considerations

Environmental, Socio-economic Equity and Governance Profile for this service:

Environmental:

- Monitor current trends in election supplies' procurement and delivery. Increase opportunities for supply recycling and waste reduction.

Socio-economic Equity:

- Enhance public trust and confidence by strengthening relationships that promote positive, proactive and meaningful dialogue regarding Municipal Elections.
- Increase opportunities for residents to be informed and participate in local government by developing citizen engagement strategies through research and consultation with other levels of government. Partner with community organizations to create strategies and plans for administering the election.

Governance:

- Increase access to information to support the administration of the Municipal Election and ward boundary reviews. Launch community and election data in a visual and user-friendly format. Continue research and engagement to identify new and emerging election trends.
- Monitor and report on legislation impacts in the City of London and provide feedback to the Ministry of Municipal Affairs and Housing.
- Support and engage with other municipalities on election trends and information.
- Increase education about and awareness and use of alternative vote methods to make sure that people are getting the election services they need when and how they need it.

The following section provides an overview of the key activities the service plans to undertake from 2024 to 2027 to implement the Corporation's 2023 to 2027 Strategic Plan, as well as an overview of the risks and challenges the service is anticipated to experience during this period:

Service Highlights 2024 to 2027

- Reconciliation, Equity, Accessibility, and Inclusion:
Working collaboratively and intentionally to integrate accessibility and inclusion values across all aspects of Election services to ensure that Municipal Elections are equitable, inclusive and accessible for everyone, including candidates, election workers and voters.
- Well-Run City:
Provide excellent service and demonstrate integrity and accountability by remaining up to date on current election and ward boundary trends and best practices. Lead in public service by using citizen feedback improve upon and exceed Londoners' expectations in municipal election service delivery.

Risks and Challenges Anticipated in 2024 to 2027

- Provincial legislation changes have the potential to impact timeline, budget, administration and service delivery of elections.

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