



2024 to 2027 Business Plan

Service: Fire Prevention & Education

\$19.50

Annual cost for the
average rate payer
(2024 to 2027)

0.50%

Of the 2024 to 2027
City of London Net
Property Tax
Supported Budget

Who we are:

- The London Fire Department (LFD) conducts Fire Code inspections, lays charges for prosecution of noncompliant property owners and tenants, investigates the cause and origin of fires, and delivers public fire and life safety education programs.

What we do:

- Fire Prevention and Education contributes towards improving behaviours with respect to fire safety to reduce loss of life, injury to residents and visitors to the City, and the loss of property due to fire.

Why we do it:

- **Mandatory** – Section 2(1) (b) of the *Fire Prevention and Protection Act (FPPA)* requires every municipality to establish a program in the municipality which must include public education with respect to fire safety and certain components of fire prevention.

The following table provides an overview of the budget for this service:

Budget Summary (\$000's)	2024	2025	2026	2027	2024 to 2027 TOTAL
Gross Operating Expenditures	\$4,758	\$4,795	\$4,824	\$4,827	\$19,204
Other Revenues	-\$297	-\$301	-\$306	-\$310	-\$1,214
Net Tax Levy Supported Operating Budget	\$4,461	\$4,494	\$4,518	\$4,517	\$17,990
Total Capital Expenditures	\$740	\$336	\$279	\$305	\$1,660
Full-Time Equivalents (FTE's)	28	28	28	28	N/A

Reflects 2024 to 2027 adopted City budget as of December 1, 2025

Linkage to the 2023 to 2027 Strategic Plan

This service supports the following Strategic Areas of Focus in the 2023 to 2027 Strategic Plan:



**Reconciliation, Equity,
Accessibility, and
Inclusion**



**Economic Growth, Culture,
and Prosperity**



**Housing and
Homelessness**



**Mobility and
Transportation**



Wellbeing and Safety



**Climate Action and
Sustainable Growth**



**Safe London for Women,
Girls, and Gender-Diverse
and Trans People**



Well-Run City

Environmental, Socio-economic Equity and Governance (ESG) Considerations

Environmental, Socio-economic Equity and Governance Profile for this service:

Environmental:

- This business plan does not include any new greenhouse gas emission sources or increased emissions from existing sources. Decreasing fires within the community through public education will decrease greenhouse gases.

Socio-economic Equity:

- Attract and retain dedicated, highly skilled, and committed personnel to the London Fire Department while identifying and removing barriers faced by equity-denied groups and encouraging internal demographics to be representative of the community being served.

Internally improving staff wellness through continuous learning and development in conjunction with a sense of inclusion and belonging through implementation of recommendations within the Fire Master Plan.

Develop partnerships with various groups within the city and maintain these partnerships in order to advance public education and recruitment efforts.

Governance:

- Public fire safety education is the first line of defense in fire safety. It is the key to mitigating fire and life hazards before they start. Public education programs are designed for everyone, including all age ranges, vulnerable residents, and equity-deserving populations. The overall objective of these programs is to educate the public about the dangers of fire, provide information to prevent fire, and provide tools to ensure safe evacuation in the instance that a fire occurs. Teaching people to be stewards of their own fire safety can positively impact the number and severity of fire-related injuries and deaths.
- Fire safety standards and enforcement relate to the adherence of Ontario's Fire Protection and Prevention Act, 1997, the regulation under this Act being the Ontario Fire Code. When a building is built, it is done in compliance with the Ontario Building Code. During this building phase, fire safety measures are required based on the building's type. Once a building is completed, the Ontario Fire Code takes over from the Ontario Building Code to ensure these fire safety measures are maintained. At times, enforcement of regulatory requirements is necessary.

The London Fire Department conducts fire safety inspections to ensure buildings are safe and comply with the Ontario

Fire Code. These inspections are completed on complaint, request, by legislation, or are completed proactively. To prevent fires from occurring, it is necessary to understand the causes of fires that do occur. This offers focused education and accountability and can supply information for Ontario Fire Code changes and recall notices. As such, the London Fire Department is also responsible for conducting fire investigations to ensure public safety.

The following section provides an overview of the key activities the service plans to undertake from 2024 to 2027 to implement the Corporation's 2023 to 2027 Strategic Plan, as well as an overview of the risks and challenges the service is anticipated to experience during this period:

Service Highlights 2024 to 2027

- Operation SAFER (Smoke Alarms For Every Residence), provincial public education partnership.
- Multiple partnerships to aid in public education to various groups and demographics.
- Formalize inclusion of all personnel in the mandate of public education.
- Decentralize Fire Prevention Officers to enable a closer tie to the community served.
- Ongoing fire investigations.

Risks and Challenges Anticipated in 2024 to 2027

- Continued challenges with obtaining appropriate data to conduct analysis and setting planning priorities.
- Increase in presumptive legislative claims and costs associated with Post Traumatic Stress Disorder, Cancer, and Cardiovascular related WSIB claims.
- Increase in workload due to licensing inspections, proactive inspections, and initiatives to aid in the health and homelessness strategies which may require additional staff.

Other reference information and links:

- [Fire Master Plan Action Plan](#)

Contact:

- Lori Hamer
- Fire Chief
- (519) 661-CITY (2489) Extension 4785
- lhamer@london.ca