



2024 to 2027 Business Plan

Service: Emergency Management

\$6.99

Annual cost for the
average rate payer
(2024 to 2027)

0.18%

Of the 2024 to 2027
City of London Net
Property Tax
Supported Budget

Who we are:

- We are a dedicated team of professionals responsible for planning, coordinating, and implementing strategies and measures to mitigate, prepare for, respond to, and recover from emergencies and disasters in the City of London.
- Emergency Management is a legislated service that focuses on (i) emergency response, training, partner engagement, and collaboration, (ii) business continuity, public education, awareness, and community emergency notification, (iii) emergency communications.

What we do:

- Our primary role is to ensure the safety and well-being of the residents, businesses, and visitors of the City of London in times of emergencies. We work closely with various partners including other government agencies, first responders,

community organizations, and the public to develop comprehensive emergency management plans and protocols. We conduct risk assessments, create emergency response plans, train personnel and organize drills and exercises to enhance preparedness. During emergencies, we coordinate the response efforts, manage resources, provide public information, and support the recovery process.

Why we do it:

- **Mandatory** – The Emergency Management and Civil Protection Act requires all municipalities to develop an emergency management program that involves an emergency plan, training programs, public education and other elements as required by the Province.

We are driven by the commitment to protect and preserve the lives, property, and environment of the City of London. Our purpose is to build a resilient community that can effectively respond to and recover from emergencies, ranging from natural disasters such as floods or severe weather events to human-made incidents such as terrorist attacks or industrial accidents. By actively managing emergencies, we aim to minimize the impact on the community, ensure the continuity of essential services, and facilitate a swift recovery. Ultimately, our goal is to safeguard the well-being and quality of life of all those who live, work, and visit the City of London.

The following table provides an overview of the budget for this service:

Budget Summary (\$000's)	2024	2025	2026	2027	2024 to 2027 TOTAL
Gross Operating Expenditures	\$1,584	\$1,609	\$1,627	\$1,633	\$6,453
Other Revenues	-\$0	-\$0	-\$0	-\$0	-\$0
Net Tax Levy Supported Operating Budget	\$1,584	\$1,609	\$1,627	\$1,633	\$6,453
Total Capital Expenditures	\$1,874	\$3,077	\$2,599	\$850	\$8,400
Full-Time Equivalents (FTE's)	6.0	6.0	6.0	6.0	N/A

Reflects 2024 to 2027 adopted City budget as of December 1, 2025.

Linkage to the 2023 to 2027 Strategic Plan

This service supports the following Strategic Areas of Focus in the 2023 to 2027 Strategic Plan:



**Reconciliation, Equity,
Accessibility, and
Inclusion**



**Economic Growth, Culture,
and Prosperity**



**Housing and
Homelessness**



**Mobility and
Transportation**



Wellbeing and Safety



**Climate Action and
Sustainable Growth**



**Safe London for Women,
Girls, and Gender-Diverse
and Trans People**



Well-Run City

Environmental, Socio-economic Equity and Governance (ESG) Considerations

Environmental, Socio-economic Equity and Governance Profile for this service:

Environmental:

- Emergency Management recognizes the significant environmental impacts that emergencies and disasters can have on the City and its surrounding areas. We understand that natural disasters like floods, storms, and heatwaves can lead to ecosystem disruption, habitat loss, and damage to natural resources. Additionally, human-made incidents such as chemical spills or industrial accidents can result in pollution, soil and water contamination, and long-term environmental degradation.
- In our emergency management planning and response activities, we give careful consideration to environmental concerns. We aim to minimize and mitigate the environmental impacts of emergencies by integrating sustainable practices into our operations. This includes promoting energy efficiency, waste reduction, and recycling in our emergency response activities. We work closely with environmental agencies and organizations to ensure that our response efforts align with environmental regulations and best practices.
- To assess and analyze the environmental impacts of emergencies, we conduct thorough risk assessments. These evaluations help us identify vulnerable areas, critical habitats, and environmentally sensitive sites that may be at risk during emergencies.

Socio-economic Equity:

- In our emergency management efforts, we prioritize considerations of equity to ensure that our response activities are inclusive and address the needs of all members of the community. We work closely with social service organizations, community groups, and local government agencies to identify vulnerable populations and develop targeted strategies to address their specific needs during emergencies. This includes providing accessible communication channels, culturally sensitive support services, and equitable distribution of resources.

Governance:

- In our emergency management efforts, we prioritize governance considerations to ensure seamless coordination, clear communication, and effective decision-making. We work closely with various levels of government, including local, regional, and national authorities, as well as relevant agencies and departments. By fostering strong partnerships and maintaining open lines of communication, we can ensure a unified and coordinated response to emergencies.

The following section provides an overview of the key activities the service plans to undertake from 2024 to 2027 to implement the Corporation's 2023 to 2027 Strategic Plan, as well as an overview of the risks and challenges the service is anticipated to experience during this period.

Service Highlights 2024 to 2027

- The City of London Emergency Management area will prioritize public education on self-preparedness and personal response to emergencies, recognizing the crucial role that the public plays in prevention and mitigation efforts. We are committed to increasing public awareness about our Alert London public notification system and encouraging more individuals to subscribe. Furthermore, we will conduct a thorough review of our business continuity plans to ensure that we are fully prepared to maintain operations effectively during any emergency. Our Emergency Communications team will also conduct a comprehensive analysis of our communications infrastructure, ensuring that it remains resilient against potential challenges such as infill and that all systems are future proofed for long-term effectiveness.

Risks and Challenges Anticipated in 2024 to 2027

- It is anticipated that there will be increased emergency events as the impacts of climate change affect our community. This will strain resources and increase reliance on the public to play a larger role in mitigating and responding to emergencies.

Other reference information and links:

- Link to the City of London's [2022 London Emergency Response Plan](#)

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