



2024 to 2027 Business Plan

Service: By-law Enforcement and Property Standards

\$7.46

Annual cost for the
average rate payer
(2024 to 2027)

0.19%

Of the 2024 to 2027
City of London Net
Property Tax
Supported Budget

Who we are:

- The goal of By-law Enforcement and Property Standards (Municipal Compliance) is to achieve compliance with applicable Municipal By-laws (some by-laws are enforced by specialized units within other Service Areas).

What we do:

- Investigations of alleged or potential infractions are initiated by the following: in response to public concerns or complaints; through referrals from partner agencies including but not limited to, London Police Service, London Fire Department, Alcohol and Gaming Commission of Ontario, Middlesex London Health Unit, proactively by Officers through active enforcement (i.e., observations made in the course of duty) and through identified and/or focused community enforcement actions (proactive blitzes).

Why we do it:

- **Essential** - The actions of Municipal Compliance Services contributes towards health and safety, consumer protection, nuisance control and quality of life.

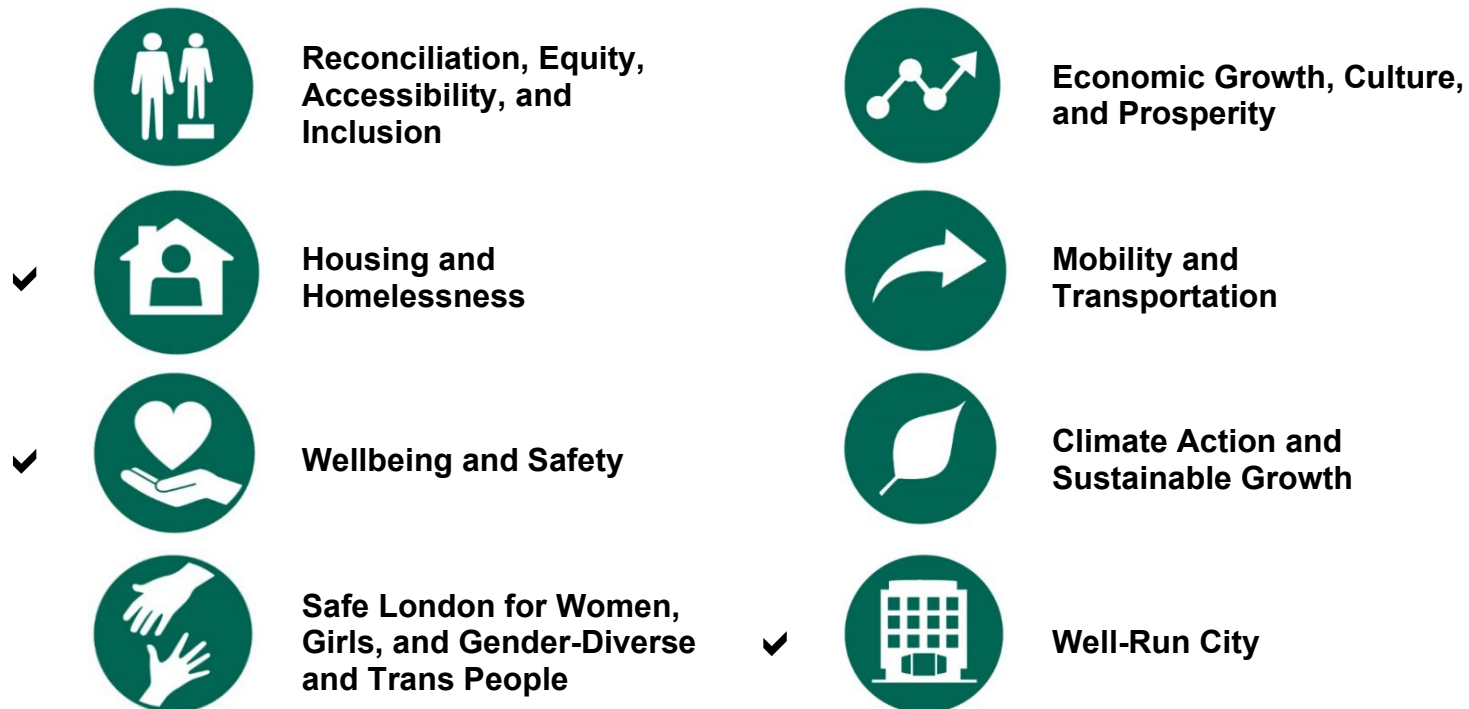
The following table provides an overview of the budget for this service:

Budget Summary (\$000's)	2024	2025	2026	2027	2024 to 2027 TOTAL
Gross Operating Expenditures	\$4,850	\$5,510	\$5,889	\$5,636	\$21,885
Other Revenues	-\$3,080	-\$3,307	-\$4,389	-\$4,230	-\$15,006
Net Tax Levy Supported Operating Budget	\$1,770	\$2,203	\$1,500	\$1,406	\$6,879
Total Capital Expenditures	\$0	\$0	\$0	\$0	\$0
Full-Time Equivalents (FTE's)	43.9	43.9	43.9	43.9	N/A

Reflects 2024 to 2027 adopted City budget as of December 1, 2025.

Linkage to the 2023 to 2027 Strategic Plan

This service supports the following Strategic Areas of Focus in the 2023 to 2027 Strategic Plan:



Environmental, Socio-economic Equity and Governance (ESG) Considerations

Environmental, Socio-economic Equity and Governance Profile for this service:

Environmental:

- All Londoners benefit from the enforcement of Council's by-laws as there is a public expectation that by-laws will be enforced to implement the municipal purpose of each individual Council By-law.

Socio-economic Equity:

- Enforcement of Council's by-law contributes to an increased quality of life of all citizens.

Governance:

- By-laws are enforced independently of political or external influences.

The following section provides an overview of the key activities the service plans to undertake from 2024 to 2027 to implement the Corporation's 2023 to 2027 Strategic Plan, as well as an overview of the risks and challenges the service is anticipated to experience during this period:

Service Highlights 2024 to 2027

- Enhanced proactive compliance initiatives focused on rental accommodations. Continued proactive enforcement of high visibility infractions of property related by-laws. Compliance blitzes of emerging issues.

Risks and Challenges Anticipated in 2024 to 2027

- The concern of homelessness continues to have an impact in the community and requires more resources to monitor and maintain public safety and security including increased partnerships with other City agencies such as London Police Services.

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