



2024 to 2027 Business Plan

Service: Animal Services

\$9.50

Annual cost for the
average rate payer
(2024 to 2027)

0.24%

Of the 2024 to 2027
City of London Net
Property Tax
Supported Budget

Who we are:

- Animal Services administers the licensing, management, care and adoption of cats and dogs in the community.
- In addition, Animal Services partners with community rescues to foster animal welfare initiatives.

What we do:

- Animal Services contributes towards the goal of establishing the community as a place where all pets have a caring, respectful, and responsible home.

Why we do it:

- **Essential** - Animal Services address public health and safety by managing animal populations in the community.

The following table provides an overview of the budget for this service:

Budget Summary (\$000's)	2024	2025	2026	2027	2024 to 2027 TOTAL
Gross Operating Expenditures	\$3,680	\$3,607	\$3,826	\$3,895	\$15,008
Other Revenues	-\$1,550	-\$1,558	-\$1,566	-\$1,575	-\$6,249
Net Tax Levy Supported Operating Budget	\$2,130	\$2,049	\$2,260	\$2,320	\$8,759
Total Capital Expenditures	\$0	\$0	\$0	\$0	\$0
Full-Time Equivalents (FTE's)	4.0	4.0	4.0	4.0	N/A

Reflects 2024 to 2027 adopted City budget as of December 1, 2025.

Linkage to the 2023 to 2027 Strategic Plan

This service supports the following Strategic Areas of Focus in the 2023 to 2027 Strategic Plan:



Environmental, Socio-economic Equity and Governance (ESG) Considerations

Environmental, Socio-economic Equity and Governance Profile for this service:

Environmental:

- To limit the amount of un-housed feral cats in the community via proactive spay/neuter initiatives.

Socio-economic Equity:

- To ensure the wellbeing of companion animals and to promote animal adoption as an initiative to shelter live release rates.

Governance:

- There is a perceived level of safety in the community with respect to companion animals as well as a compliance process in situations where some animals may pose a harm to persons.

The following section provides an overview of the key activities the service plans to undertake from 2024 to 2027 to implement the Corporation's 2023 to 2027 Strategic Plan, as well as an overview of the risks and challenges the service is anticipated to experience during this period:

Service Highlights 2024 to 2027

- Animal Services will strive to maintain a pro-adoption live release rate of 90% or over.

Risks and Challenges Anticipated in 2024 to 2027

- There has been an emerging trend in the population of individuals experiencing homelessness and the presence of animals, particularly dogs, which may not be receiving optimal care due to the economic situation of their owners.

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