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WELCOME TO LONDON AND MIDDLESEX:
A GREAT PLACE TO CALL HOME



Co-led by:



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Immigration, Refugees
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ARE YOU NEW TO LONDON AND MIDDLESEX?

As a culturally diverse and welcoming community, London and Middlesex County both offer a broad range of resources to help newcomers adjust to living in Canada. We are dedicated to ensuring that everyone's contribution is valued and that you feel included in your new community.

There are a variety of organizations, services and programs in London and Middlesex County that can help you when you first arrive.

For more information, visit the London and Middlesex Immigration Portal:

<https://london.ca/immigration>

WELCOME

To London and Middlesex
A Guide to Settlement Services



WHAT IS “SETTLEMENT”?

Settlement services are for newcomers to Canada. These services will help you settle and adjust to your new life in Canada.



WHAT DO SETTLEMENT AGENCIES OFFER?

Support and services:

- ☐ Provide initial assessment to identify clients' needs
- ☐ Provide referrals to community resources as needed
- ☐ Assist newcomers in expanding their networks of support
- ☐ Assist with obtaining a health card, child tax benefits, and a SIN
- ☐ Assist with completing government forms
- ☐ Assist with registering in schools
- ☐ Provide employment-related assistance
- ☐ Provide guidance and information to cope with everyday problems and challenges
- ☐ Provide interpretation and translation of documents, or help to arrange for these services*

*Translation services at a charge

Information/orientation on resources and services:

- ☒ Employment
 - ☐ Evaluation of credentials
 - ☐ Language training
 - ☐ School and education
- ☒ Housing
 - ☐ Health care Immigration and citizenship
 - ☐ Managing finances - banking
 - ☐ Legal issues and human rights
 - ☐ Community and recreation services
 - ☐ Rights and responsibilities

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Settlement agencies have staff/volunteers who can speak languages other than English. If they do not speak your language, they will connect you with someone who does. Some schools and libraries also have settlement services.

Service Guide

Find answers to common questions about moving to Ontario and settling into your new home:

www.settlement.org

WHO IS ELIGIBLE?

You can use our services if you are :

Permanent Residents, including applicants for permanent residence on humanitarian and compassionate grounds
Temporary Residents
Government Assisted Refugees
Convention Refugees
Refugee Claimant

If you do not fit in the above categories, settlement agencies will refer you to the best possible resources as per your need.

WHO ARE WE?

Carrefour communautaire francophone de London

Monday-Friday 9:00 am - 5:00 pm
920 Huron Street London, Ontario N5Y 4K4

Telephone: 519-673-1977
Email: info@ccflondon.ca
Website: www.ccflondon.ca

Collège Boréal

Monday-Thursday 8:30 am - 6:30 pm
Friday: 8:30 am - 5:00 pm
142 Fullarton St London, Ontario N6A 0A4
Telephone: 519-451-5194

Website: www.collegeboreal.ca/en/

London Cross Cultural Learner Centre

Monday-Friday 8:30 am - 4:30 pm
505 Dundas Street

London, Ontario N6B 1W4
Telephone: 519-432-1133
Email: cclc@lcclc.org
Website: www.lcclc.org

LUSO Community Services

Monday-Thursday 9:00 am - 5:00 pm
Friday: 9:00 am - 4:30 pm
1193 Oxford Street East, Unit 2

London, Ontario N5Y 3M2
Telephone: 519-452-1466
Email: luso@lusocentre.org
Website: www.lusocentre.org

Northwest London Resource Centre

Monday—Friday 9:30 am—4:00 pm
27A-1225 Wonderland Road North, London, Ontario N6G2V9
Telephone: 519-471-8444
Email: info@nwlrc.ca
Website: www.nwlrc.ca

South London Neighbourhood Resource Centre - Newcomer Settlement Services

Monday-Friday 9:00 am - 5:00 pm
1119 Jalna Boulevard (main)
Suite 202, Westmount Shopping Centre, 785 Wonderland Road South N6K 1M6 (Westmount)
London, Ontario N6E 3B3
Telephone:

Jalna: 519-686-8600
Westmount: 519-472-5502
Email: info@slnrc.org
Website: www.slnrc.org

YMCA of Southwestern Ontario

Monday-Friday 9:00 am - 5:00 pm
Wortley Education Centre (165 Elmwood Avenue East)
London, Ontario N6C 0A8
Telephone: 519-645-7553 ext. 1
Website: www.ymcaswo.ca

WILL Employment Solutions

(for all job seekers)
Monday-Thursday 8:30 am - 4:30 pm
Friday 8:30 am - 4:00 pm
141 Dundas Street, London, Ontario N6A 1G3
Telephone: 519-663-0774
Email: info@willemployment.ca
Website: www.willemployment.ca

