Snapshot of Homelessness in London

Who experienced homelessness in our community?

The City maintains a comprehensive list called a "By-Name List", of every person in the community actively experiencing homelessness. Using information collected and shared with their consent, each person on the list has a file that includes their name, homeless history, health, and housing needs. Maintaining a by-name list allows communities to track the ever-changing size and composition of their homeless population. The following information is based on September 30, 2024 active by-name list data.

Current active number of individuals experiencing homelessness

As of September 30, there were 1935 individuals experiencing homelessness.

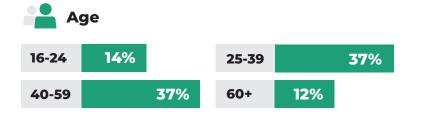


People experience homelessness in different ways, and each individual has different circumstances and needs which can **change** on a day-to-day basis.



14.2% were chronically homeless*

* homeless for at least six months over the past year, or experiencing homelessness intermittently over the past three years, with a cumulative duration of 18 months





18% identified as **Indigenous**

this number is known to be higher as reflected by Indigenous agencies and organizations working in the community



< 1% were confirmed Veterans



FEMALE Q 39.5% MALE O

58%

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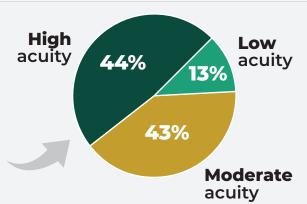
2.5%

Support needs



1499 individuals

experiencing homelessness completed an assessment to determine their required level of support to achieve sustainable housing between July 1 and September 30, 2024.



"Acuity" refers to the level of supports an individual needs

^{**} Gender queer, gender non-confirming, trans female, trans male, transgender, and two-spirit.

Unsheltered Homelessness

People who have actively connected with the system.



182* individuals were living unsheltered

as of September 30, 2024 – meaning they did not stay in an emergency shelter at all

*This number is known to be higher as reflected by agencies and organizations working with unsheltered individuals in the community.



102* active encampments

as of September 30, 2024

*This reflected the total number of "deferred encampments" (encampments that are meeting all of the current community health and safety guidelines, and including individuals actively engaging in services to obtain shelter or housing) and does not include urban transient encampments ("sleeping rough" without structures, for example on benches or in doorways) nor does it reflect the total number of tents.



1,561 Coordinated Informed Response led **responses to encampments** between July 1 and September 30, 2024.

Connecting with services and programs

The City operates a coordinated access system, where individuals or organizations can reach services and programs across the city. Through a central intake system, individuals are assessed and triaged to the appropriate supports.



90 Q

calls and emails from people outside London looking for services/support

calls, emails and front counter supports

through Coordinated Access



number of times
emergency shelter
access was prevented

(by outreach, shelter and coordinated access system)



instances of coordinated access support

(includes: intake, update of HIFIS profile, housing referral, community agency referral, shelter referral, etc)

From July 1 to September 30, 2024







Rental Market

\$1,778

Average monthly rental

for one-bedroom unit



The City maintains a Rent Geared to Income Wait List.



7,229 Number of active applications as of **September 30, 2024**.



62 households were housed from the list between **July 1, 2024** and **September 30, 2024.**

Quarterly Asylum Claimant Data

Quarter Emergency Shelter bed

nights used in total

Emergency Shelter bed nights used by asylum claimants Percentage

Q3 2024 Jul-Sept

26,530

2,625

9.9%

For additional information on the City's Coordinated Access process including intake, assessment and resource matching please visit:

https://london.ca/sites/default/files/2023-01/CofL_Housing_CoordinatedAccessSystem_Web%5B11748%5D.pdf