

# WELCOME

## To London and Middlesex County - A Guide to Settlement Services

### ARE YOU NEW TO LONDON AND MIDDLESEX?

As a culturally diverse and welcoming community, the city of London and Middlesex County both offer a broad range of resources to help newcomers adjust to living in Canada. We are dedicated to ensuring that everyone's contribution is valued and that you feel included in your new community.

There are a variety of organizations, services and programs in London and Middlesex County that can help you when you first arrive.

For more information, visit the London and Middlesex Immigration Portal:

<https://london.ca/immigration>

### WHAT IS SETTLEMENT?

Settlement services are for newcomers to Canada. These services will help you settle and adjust to your new life in Canada.



### WHAT DO SETTLEMENT AGENCIES OFFER?

Support and Services:

- Provide initial assessment to identify clients' needs
- Provide referrals to community resources as needed
- Assist newcomers in expanding their networks of support
- Assist with obtaining a health card, child tax benefits, and a SIN
- Assist with completing government forms
- Assist with registering in schools
- Provide employment-related assistance
- Provide guidance and information to cope with everyday problems and challenges
- Provide interpretation and translation of documents, or help arrange for these services\*

\*Translation services at a charge

### WHO IS ELIGIBLE?

You can use our services if you are a:

- Permanent Resident, including an applicant for permanent residence on humanitarian and compassionate grounds
- Temporary Resident
- Government Assisted Refugee
- Convention Refugee
- Refugee Claimant

If you do not fit in the above categories, settlement agencies will refer you to the best possible resources as per your need.

### INFORMATION/ORIENTATION ON RESOURCES AND SERVICES:

- Employment
- Evaluation of credentials
- Language training
- School and education
- Housing
- Health care
- Immigration and citizenship
- Managing finances - banking
- Legal issues and human rights
- Community and recreation services
- Rights and responsibilities

Settlement agencies have staff/volunteers who can speak languages other than English. If they do not speak your language, they will connect you with someone who does. Some schools and libraries also have settlement services.

Find answers to common questions about moving to Ontario and settling into your new home:  
[www.settlement.org](http://www.settlement.org)

## WHO ARE WE?

### Carrefour communautaire francophone de London

Monday-Friday 9:00 am - 5:00 pm

920 Huron Street

London, Ontario N5Y 4K4

Telephone: 519-673-1977

Email: [info@ccflondon.ca](mailto:info@ccflondon.ca)

Website: [www.ccflondon.ca](http://www.ccflondon.ca)

### Collège Boréal

Monday-Thursday 8:30 am - 6:30 pm

Friday: 8:30 am - 5:00 pm

142 Fullarton St

London, Ontario N6A 0A4

Telephone: 519-451-5194

Website: <https://www.collegeboreal.ca/en/>

### Cross Cultural Learner Centre

Monday-Friday 8:30 am - 4:30 pm

505 Dundas Street

London, Ontario N6B 1W4

Telephone: 519-432-1133

Email: [cclc@lcccl.org](mailto:cclc@lcccl.org)

Website: [www.lcccl.org](http://www.lcccl.org)

### LUSO Community Services

Monday-Thursday 9:00 am - 5:00 pm

Friday: 9:00 am - 4:30 pm

1193 Oxford Street East, Unit 2

London, Ontario N5Y 3M2

Telephone: 519-452-1466

Email: [luso@lusocentre.org](mailto:luso@lusocentre.org)

Website: [www.lusocentre.org](http://www.lusocentre.org)

### Northwest London Resource Centre

Monday-Friday 9:30 am - 4:00 pm

27A -1225 Wonderland Road North,

London, Ontario N6G2V9

Telephone: 519-471-8444

Email: [info@nwlrc.ca](mailto:info@nwlrc.ca)

Website: [nwlrc.ca](http://nwlrc.ca)

### South London Neighbourhood Resource Centre - Newcomer Settlement Services

Monday-Thursday 9:00 am - 7:00 pm

Friday 9:00 am - 4:30 pm

Saturday: 9:00 am - 4:30 pm

1119 Jalna Boulevard, London, Ontario N6E 3B3

Telephone: 519-686-8600 ext. 7352

Email: [info@slnrc.org](mailto:info@slnrc.org)

Website: [www.slnrc.org](http://www.slnrc.org)

### YMCA of Southwestern Ontario

Monday-Friday 9:00 am - 5:00 pm

Wortley Education Centre (165 Elmwood Avenue East)

London, Ontario N6C 0A8

Telephone: 519-645-7553 ext. 1

Website: [www.ymcaswo.ca](http://www.ymcaswo.ca)

### WILL Employment Solutions

(for all job seekers)

Monday-Thursday 8:30 am - 4:30 pm

Friday 8:30 am - 4:00 pm

141 Dundas Street

London, Ontario N6A 1G3

Telephone: 519-663-0774

Email: [info@willemployment.ca](mailto:info@willemployment.ca)

Website: [www.willemployment.ca](http://www.willemployment.ca)

## Stay Up to Date

Visit the Immigration Portal:

<https://london.ca/immigration>



[@LMLIP](https://twitter.com/LMLIP)



[@londonmiddlesexlip](https://www.facebook.com/londonmiddlesexlip)



[@liplondonmiddlesex](https://www.instagram.com/liplondonmiddlesex)



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PARTNERSHIP

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