POLICY
To ensure the safety and continued provision of services for residents a LTCH will follow the Code Grey Extreme Weather – Winter Storm Warning Emergency Response Plan procedures located below and in Appendix ‘B’ if a LTCH experiences a winter storm warning or blizzard warning.

DESCRIPTION
A Winter Storm Warning is issued by Environment Canada when severe and potentially dangerous winter weather conditions are expected, including;
A major snowfall (25 cm or more within a 24 hour period) or A Snowfall Warning (15cm or more within a 12 hour period) combined with other cold weather precipitation types such as: freezing rain, strong winds, blowing snow and/or extreme cold. Blizzard conditions may be part of an intense winter storm, in which case a Blizzard Warning is issued instead of a Winter Storm Warning.

EMERGENCY OPERATIONS CENTER (EOC)
Immediately upon implementation of a Code Grey-Extreme Weather, an Emergency Operations Centre (EOC) will be established by the Chief Warden. The reception area of the home will serve as the default location for the EOC.

DOCUMENTATION
All real and simulated emergency events shall be documented on the Emergency Drill Report located in Appendix ‘A’. All formal activations of Emergency Response Plans shall include a formal debrief and review of the response plans within 30 days of the conclusion of the emergency. This debrief shall be documented separately from the original emergency response. Completed Emergency Drill Reports shall be logged in the Testing of Emergency Plans binder for a period of 2 years.
REPORTING

Every licensee of a LTCH shall ensure that the Director is informed in as much detail as is possible under the following timelines and in the associated circumstances;

**No Later than One Business Day**
1. An environmental hazard that affects the provision of care or the safety, security or well-being of one or more residents for a period greater than six hours, including;
   a. a breakdown or failure of the security system,
   b. a breakdown of major equipment or a system in the home,
   c. a loss of essential services

**Report Submission**
Where a licensee is required to make a report immediately as identified above and it is after normal business hours, the licensee shall make the report using the Ministry’s method for after-hours emergency contact. Contact information can be found in Appendix ‘C’ Communication Plan – Call in List