

Before you set off:

- The POA/SDM (must book the appointment at least 72 hours in advance and provide the name(s) of the visitors)
- A maximum of 2 General Visitors may visit at the same time
- A visitor who is fully vaccinated may have close contact with a fully vaccinated resident if the Home is shown proof of immunization. To do this, please send proof of the visitor's second dose of vaccine, received more than 14 days prior, to Cheryl Gilmour (cgilmour@london.ca) when the visit is booked. Please be assured that the document will be destroyed after being reviewed
- All visitors must read the Dearness Home "Visits During Pandemic" policy in the past month (available on the Dearness Home website)
- Ensure you arrive at your appointment time

Upon Arrival at Dearness Home:

- Park near the front entrance in the parking lot accessed from Southdale Road

Screening and Testing:

- Proceed to the screening area, just inside the sliding doors at the front entrance – you will be greeted by our screener
- Tell the screener who you are and sign your name on our Visitor Sign-In Sheet
- To be cleared to visit you must:
 - Clean your hands using the hand-sanitizer provided
 - Put the supplied face mask on, covering both your mouth and nose
 - Answer no to all the screening questions
 - Attest you:
 - Have not visited another resident who is self-isolating or symptomatic, and/or another home in outbreak in the last 14 days.
 - Have read the 'Visits During a Pandemic' policy in the past month.
- If you pass the screen, you will be given a sticker to indicate the Dearness staff that you are a General Visitor and will be visiting inside the resident's room.
- Proceed into lobby and do directly to the Testing Centre (to the left in the lobby area) to get tested for COVID-19 (fully immunized General Visitors are NOT tested) .
- You will be swabbed by a nurse and asked to sit to wait for your results (approximately 15 minutes) before proceeding to the resident's room (the visit will not occur if you test positive, and you will receive guidance on next steps).

The Visit:

- Proceed straight to the resident's room and do not visit with other people on your journey.
- Enjoy your visit. Please remember you must continue to wear your mask throughout the visit, and that you must remain in the room.
- If both you and the resident are not fully vaccinated there can be no contact beyond a brief hug, after which a 2 meter distance must be maintained.
- If both you and the resident are fully vaccinated, closer physical contact is permitted.
- Your visit must last no more than one hour.
- Cleanse your hands before leaving.
- Proceed directly from the Home and do not visit with others on your way.
- Please note that for the safety of residents and staff, any breach of the required precautions or anti-social behaviour will result in the withdrawal of visiting access for the individual involved. All surfaces are cleaned between visits.