

Virtual and Window Visits at Dearness Home

If you would like to schedule a visit, please email: ddecock@london.ca or call 519-661-0400 x 8273.

	Virtual Visit (e.g. video call)	Window Visit
Frequency	Once per week	Once per week
# of people Permitted	There are no limits to the number of people permitted.	Multiple people can participate, as long as the participants comply with current provincial COVID-19 restrictions.
Location	Visits will take place in the location that best suits the resident (e.g., in their room). A staff member will use a tablet and provide assistance to the resident as needed during the call.	Residents will be inside Dearness Home in front of a large window. A phone is provided for residents to talk with their visitor(s) who need to bring a cell phone. Staff will provide assistance to the resident as needed (e.g., holding the phone). Should assistance not be needed, the staff member will move away to provide privacy, but will keep the resident in sight should they need assistance.
Screening Requirements	No screening required.	No screening required. In the event that Public Health declares an outbreak, visits are not permitted until outbreak is resolved.
Mask, Goggles and other Protective Equipment Requirements	No masks are required.	Masks are recommended, and all participants must comply with current provincial COVID-19 restrictions
Resident Participation	All residents may participate (provided they are not in isolation).	All residents may participate (as long as they are not in isolation and their Home area is not in outbreak).
Pet restrictions	No limitation on pets.	Leashed pets are permitted.
Weather Impacts	Visits are not weather dependent. If a virtual visit is cancelled; the visit cannot be rescheduled.	Visits are not weather dependent – they will happen regardless of what the weather is that day unless the visitor wishes to cancel. If a window visit is cancelled; the visit cannot be rescheduled.