



## 2020 to 2023 Business Plan

### Service: Homemakers

**\$0.00**

Cost per day for the average rate payer (2020 to 2023)

**0.01%**

Of the 2020 to 2023 City of London Net Property Tax Supported Budget

#### Who we are:

- Homemakers program assist people to live independently in their homes by providing light housekeeping services (vacuuming, washing floor, etc.) to low income residents who have medical and/ or physical special needs.

#### What we do:

- Consistent with the principles of Age Friendly London, the Homemakers program promotes and supports the well-being of residents and contributes to their ability to stay in their homes longer.
- Evidence suggests programs that support aging in place may yield cost savings for families, government, and health systems. Aging in place has also been shown to have health and emotional benefits over institutional care.

#### Why we do it:

- **Traditional** – A number of municipalities have accessed funding from the Ministry of Health and Long-term Care to provide homemaker programs. The funding model is 80% from the Ministry of Health and Long-term Care and 20% from the City.

The following table provides an overview of the budget for this service:

Budget Summary (\$000's)	2020	2021	2022	2023	2020 to 2023 TOTAL
Gross Operating Expenditures	\$215	\$216	\$217	\$217	\$865
Other Revenues	-\$144	-\$144	-\$144	-\$144	-\$576
<b>Net Tax Levy Supported Operating Budget</b>	<b>\$71</b>	<b>\$72</b>	<b>\$73</b>	<b>\$73</b>	<b>\$289</b>
Total Capital Expenditures	\$0	\$0	\$0	\$0	\$0
Full-Time Equivalents (FTE's)	0.4	0.4	0.4	0.4	N/A

Reflects 2020 to 2023 Council Approved Budget – January 12, 2021.

The following section provides an overview of the key activities the service plans to undertake from 2020 to 2023 to implement the Corporation's 2019 to 2023 Strategic Plan, as well as an overview of the risks and challenges the service is anticipated to experience during this period:

### Service Highlights 2020 to 2023

- Continue to follow improved communication plan to enhance the level of care for the current clients and service partner and for up to date interventions and supports for clients.
- Maximization of hours of service for current clients to ensure the program remains fully utilized.

### Risks and Challenges Anticipated in 2020 to 2023

- Waitlist will probably remain large (at 388 in September 2019) as client discharges are infrequent (average 6 discharges/year) the needs in the City of London continue to grow, and MOHLTC funding increases for the program are unsure.

The service directly supports the following components of the Corporation's 2019 to 2023 Strategic Plan:

### **Strengthening Our Community**

Londoners have access to the supports they need in order to be successful.

**Expected Result:** Increase opportunities for individuals and families.

**Strategy:**

- Allow Londoners to age well, stay healthy, and stay in their homes longer

Metric	2019	2020	2021	2022	2023
Hours of service.	6,300	6,300	6,300	6,300	6,300

**Contact:**

- Leslie Hancock, Administrator
- 519-661-CITY (2489) Extension 8260
- [lhancock@london.ca](mailto:lhancock@london.ca)