Who we are:
- The City administers the heritage planning program to conserve the community’s cultural heritage resources pursuant to the provisions of the *Ontario Heritage Act*. In addition the City owns and manages 17 heritage properties containing buildings and additional heritage attributes and is the steward of their long-term conservation.

What we do:
- The City’s ability to attract a talented labour force relies upon the quality of life in the community. Many of those who have choices for where they wish to live look for cities that offer culturally rich, interesting and quality living environments.
- Heritage conservation adds to the City’s attraction as a great place to live and invest. London’s cultural heritage resources contribute significantly to the community’s local identity and in doing so contribute to a vibrant and diverse community.
- Conserving and maintaining the community's cultural heritage resources, including its archaeology, gives a tie to London’s past, history and culture.
Why we do it:

- **Mandatory** – The *Ontario Heritage Act* requires municipalities to undertake certain activities with respect to heritage properties.

The following table provides an overview of the budget for this service:

<table>
<thead>
<tr>
<th>Budget Summary ($000's)</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
<th>2020 to 2023 TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross Operating Expenditures</td>
<td>$199</td>
<td>$208</td>
<td>$217</td>
<td>$221</td>
<td>$845</td>
</tr>
<tr>
<td>Other Revenues</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
<tr>
<td>Net Tax Levy Supported Operating Budget</td>
<td>$199</td>
<td>$208</td>
<td>$217</td>
<td>$221</td>
<td>$845</td>
</tr>
<tr>
<td>Total Capital Expenditures</td>
<td>$572</td>
<td>$572</td>
<td>$572</td>
<td>$572</td>
<td>$2,288</td>
</tr>
<tr>
<td>Full-Time Equivalents (FTE’s)</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>N/A</td>
</tr>
</tbody>
</table>


The following section provides an overview of the key activities the service plans to undertake from 2020 to 2023 to implement the Corporation’s 2019 to 2023 Strategic Plan, as well as an overview of the risks and challenges the service is anticipated to experience during this period:

**Service Highlights 2020 to 2023**

- Complete Heritage Places 2.0
- Complete Municipally owned heritage buildings conservation master plan
- Implement municipally owned heritage buildings conservation master plan
- Implement Official Plan policies, heritage conservation district plans and guidelines in the review of development proposals.
- Review alterations to heritage properties
- Complete Great Talbot HCD
- Complete Gibbons Park HCD
- Update Municipal Register of Heritage Resources
- Conserve heritage properties through heritage designation
- Identify & conserve archaeological resources through assessment
- Update Archeological Mapping
- Remove Priority Listings from the Heritage Register
Service Highlights 2020 to 2023

- Heritage Alteration Permit Process Review
- Revise the Archaeological holding provision in the Zoning Bylaw

Risks and Challenges Anticipated in 2020 to 2023

- As new properties are added to the City’s Heritage Register as a result of the creation of new Heritage Conservation Districts (HCD) there will be increasing staff resources required to review and approve Heritage Alteration Permits that may be required for properties in these new HCDs.

The service directly supports the following components of the Corporation’s 2019 to 2023 Strategic Plan:

**Strengthening Our Community**
London’s neigbourhood have a strong sense of character and a sense of place.

**Expected Result:** Continue to conserve London’s heritage properties and archaeological resources.

**Strategy:**
- Conserve London’s heritage through regulation and investment. (SOC-42)

<table>
<thead>
<tr>
<th>Metric</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>100% of heritage conservation district strategy (Heritage Places) completed</td>
<td>50%</td>
<td>50%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>100% of municipally-owned Heritage Buildings Conservation Master Plan updated and recommendations implemented</td>
<td>0%</td>
<td>50%</td>
<td>50%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td># Heritage Alteration Permits processed</td>
<td>80</td>
<td>80</td>
<td>80</td>
<td>80</td>
<td>80</td>
</tr>
<tr>
<td>9 heritage conservation districts</td>
<td>7</td>
<td>8</td>
<td>8</td>
<td>9</td>
<td>10</td>
</tr>
<tr>
<td>2,700 heritage properties listed on the municipal registry</td>
<td>2,303</td>
<td>2,400</td>
<td>2,500</td>
<td>2,600</td>
<td>2,700</td>
</tr>
<tr>
<td>384 properties protected through designation</td>
<td>364</td>
<td>369</td>
<td>374</td>
<td>379</td>
<td>384</td>
</tr>
<tr>
<td>50 archaeological assessments completed and added to mapping</td>
<td>10</td>
<td>10</td>
<td>10</td>
<td>10</td>
<td>10</td>
</tr>
</tbody>
</table>
Growing Our Economy
London creates a supportive environment where entrepreneurs, businesses and talent can thrive.

Expected Result: Increase efficiency and consistency for administrative and regulatory practices.
Strategy:
• Improve administrative and regulatory processes and by-law requirements to enhance London’s competitiveness. (GOE-23)

<table>
<thead>
<tr>
<th>Metric</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>5 planning process reviews and improvements.</td>
<td>2</td>
<td>2</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Other reference information:
• Archaeological Management Plan (2017) – Available from City Building and Design Office at 519-661-4980
• Heritage Places 2.0 – Available from the Building and Design office at 519-661-4980

Contact:
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• bohagan@london.ca