



2020 to 2023 Business Plan

Service: Fire Prevention & Education

\$0.05

Cost per day for the average rate payer (2020 to 2023)

0.59%

Of the 2020 to 2023 City of London Net Property Tax Supported Budget

Who we are:

- The London Fire Department (LFD) conducts Fire Code inspections, prosecutes noncompliant property owners and tenants, investigates the cause and origin of fires and delivers public fire and life safety education programs.

What we do:

- Fire Prevention and Education contributes towards improving behaviours with respect to fire safety so as to reduce loss of life, injury to citizens and visitors to the City, and the loss of property due to fire.

Why we do it:

- **Mandatory** – Section 2(1) (b) of the *Fire Prevention and Protection Act (FPPA)* requires every municipality to establish a program in the municipality which must include public education with respect to fire safety and certain components of fire prevention.

The following table provides an overview of the budget for this service:

Budget Summary (\$000's)	2020	2021	2022	2023	2020 to 2023 TOTAL
Gross Operating Expenditures	\$4,019	\$4,145	\$4,275	\$4,445	\$16,884
Other Revenues	-\$210	-\$212	-\$214	-\$216	-\$852
Net Tax Levy Supported Operating Budget	\$3,809	\$3,933	\$4,061	\$4,229	\$16,032
Total Capital Expenditures	\$0	\$0	\$0	\$0	\$0
Full-Time Equivalents (FTE's)	28.0	28.0	28.0	28.0	N/A

Reflects 2020 to 2023 Council Approved Budget – January 12, 2021.

The following section provides an overview of the key activities the service plans to undertake from 2020 to 2023 to implement the Corporation's 2019 to 2023 Strategic Plan, as well as an overview of the risks and challenges the service is anticipated to experience during this period:

Service Highlights 2020 to 2023

- Collaborative efforts with other areas of Neighbourhood, Children & Fire Services (NCFS) continue to be integrated into our service. Through our partnership we provide fire safety education at a number of community and neighbourhood events, with particular attention to those areas identified as more prone to fire.
- Public education and fire safety inspection programs are being focused on the areas of the city that have been identified as more prone to fires. Prevention activities such as the fire safety marketing campaign are focused on the areas of concern, the demographic customer base specific to the area, and the most prevalent ignition sources found in each area.
- The LFD has worked collaboratively with internal and external groups to improve the safety of vulnerable individuals living in informal vulnerable residences. The Department also provided input to the team that developed a draft bylaw focused on regulating and licensing such occupancies.
- Completed an extensive high-level technology review, working with Information Technology Services. In process of implementing ICO technologies fire prevention module which will allow extrapolation of data to assist with strategies moving forward including scheduling fire inspections of properties identifying areas more prone to fire.
- The LFD's plan is to increase the frequency of inspections for all classifications of building occupancies to align with the best practice recommendations; however, this plan is subject to the ability of the City to increase the complement of Inspectors and Educators.

Risks and Challenges Anticipated in 2020 to 2023

- Presently, the Fire Prevention Division is encountering staffing challenges for a variety of reasons, most notably the ability to hire trained and competent Inspectors due to the Province’s training model. The Department plans to continue to initiate recruitments until a full complement is reached.
- In Fire Prevention once hired, London completes an extensive training program with recruits – LFD anticipates having a full complement of trained Inspectors and Educators by 2022.
- Further, the above noted challenge from additional city led programs such as Residential Rental Unit Licences, Building Licence Inspections and provincial downloading of programs such as Vulnerable Occupancies and Propane Hazard Planning. This will impact the frequency of inspections of existing building stock.

The service directly supports the following components of the Corporation’s 2019 to 2023 Strategic Plan:

Strengthening Our Community

Londoners have access to the services and supports that promote well-being, health, and safety in their neighbourhoods and across the City.

Expected Result: Increase neighbourhood safety.

Strategy:

- Promote and support fire safety through increased public education and prevention, utilizing all the resources of the London Fire Department. (SOC-35)

Metric	2019	2020	2021	2022	2023
45,718 inspections and inspection activities completed.	8,785	8,961	9,140	9,323	9,509
4,045 public education activities completed.	777	793	809	825	841
6 targeted populations reached through public education activities.	4	5	5	6	6

Other reference information and links:

- [LFD Website](https://london.ca/living-london/community-services/fire-emergency-services/london-fire-department) - london.ca/living-london/community-services/fire-emergency-services/london-fire-department

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