



2020 to 2023 Business Plan

Service: Emergency Management

\$0.01

Cost per day for the average rate payer (2020 to 2023)

0.17%

Percentage of the 2020 to 2023 City of London Net Property Tax Supported Budget

Who we are:

- Emergency Management provides leadership, guidance and direction to ensure the safety of the community by engaging in mitigation, prevention, preparedness, response and recovery from an emergency.
- Emergency Management is a legislative service that focuses on (i) emergency response, training, partner engagement and collaboration and (ii) business continuity, public education, awareness and community emergency notification and (iii) emergency communications.

What we do:

- Emergency Management contributes to the safety of residents in our community through prevention, mitigation, response and recovery to community risks and emergencies. In addition, Emergency Management also works to ensure the continuity of City services in the event of a disruption, ensuring that physical locations, business practices and continuity of government is maintained during disruptions and emergency events.
- Emergency Communications is responsible for the municipal-wide emergency communications system that is a critical life safety system for the public and first responders.

Why we do it:

- **Mandatory** - Section 2.1 of the Emergency Management and Civil Protection Act requires all municipalities to develop an emergency management program that involves an emergency plan, training programs, public education and other elements as required by the Province.

The following table provides an overview of the budget for this service:

Budget Summary (\$000's)	2020	2021	2022	2023	2020 to 2023 TOTAL
Gross Operating Expenditures	\$1,126	\$1,120	\$1,144	\$1,156	\$4,546
Other Revenues	-\$6	-\$6	-\$6	-\$6	-\$24
Net Tax Levy Supported Operating Budget	\$1,120	\$1,114	\$1,138	\$1,150	\$4,522
Total Capital Expenditures	\$875	\$850	\$850	\$850	\$3,425
Full-Time Equivalents (FTE's)	5	5	5	5	N/A

Reflects 2020 - 2023 Council Approved Budget - January 12, 2021.

The following section provides an overview of the key activities the service plans to undertake from 2020 to 2023 to implement the Corporation's 2019 to 2023 Strategic Plan, as well as an overview of the risks and challenges the service is anticipated to experience during this period:

Service Highlights 2020 to 2023

- Emergency Management will have a stronger focus on public engagement, education and awareness. With increased research focused on the impacts of climate change, including higher frequencies of emergency situations, there is a greater need for public engagement on their role in the prevention mitigation and response to emergency events.
- Emergency Communications will focus on finalization of a life cycle maintenance program and system stabilization.

Risks and Challenges Anticipated in 2020 to 2023

- It is anticipated that there will be increased emergency events as the impacts of climate change starts to impact our community. This will strain resources and increase reliance on the public to play a larger role in mitigating and responding to emergency situations.

The service directly supports the following components of the Corporation's 2019 to 2023 Strategic Plan:

Strengthening Our Community

Londoners have access to services and supports that promote well-being, health, and safety in their neighbourhoods and across the City.

Expected Result: Increase neighbourhood safety.

Strategy:

- Develop and implement an enhanced Public Awareness Program to educate the public on their roles and responsibilities during emergency situations. (SOC-34)

Metric	2019	2020	2021	2022	2023
3 enhanced awareness and education programs.	0	1	1	1	0
7,000 participants in the Program.	0	1,000	2,000	2,000	2,000

Other reference information and links:

- [London Emergency Response Plan](#)

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