



2020 to 2023 Business Plan

Service: Councillors' Office

\$0.02

Cost per day for the average rate payer (2020 to 2023)

0.26%

Percentage of the 2020 to 2023 City of London Net Property Tax Supported Budget

Who we are:

- The City provides support to elected officials, allowing them to exercise their responsibilities as municipal Councillors.

What we do:

- Councillors' Office ensures political representation for residents of the City and supports elected officials in addressing constituency matters and issues.

Why we do it:

- **Mandatory** - Elected officials are required under the Municipal Act.

The following table provides an overview of the budget for this service:

| Budget Summary (\$000's) | 2020 | 2021 | 2022 | 2023 | 2020 to 2023 TOTAL |
|--|----------------|----------------|----------------|----------------|--------------------|
| Gross Operating Expenditures | \$1,736 | \$1,745 | \$1,752 | \$1,759 | \$6,992 |
| Other Revenues | \$0 | \$0 | \$0 | \$0 | \$0 |
| Net Tax Levy Supported Operating Budget | \$1,736 | \$1,745 | \$1,752 | \$1,759 | \$6,992 |
| Total Capital Expenditures | \$0 | \$0 | \$0 | \$0 | \$0 |
| Full-Time Equivalents (FTE's) | 5 | 5 | 5 | 5 | N/A |
| Elected Officials | 14 | 14 | 14 | 14 | N/A |

Reflects 2020 to 2023 Council Approved Budget - January 12, 2021.

The following section provides an overview of the key activities the service plans to undertake from 2020 to 2023 to implement the Corporation's 2019 to 2023 Strategic Plan, as well as an overview of the risks and challenges the service is anticipated to experience during this period:

Service Highlights 2020 to 2023

STRENGTHENING Our Community

Londoners are engaged and have a sense of belonging in their neighbourhoods and community.

- Support for Councillors in handling constituency matters and coordinating representation in external associations and Boards.
- Enhance public trust by providing a contact point for citizens seeking dialogue with their municipal political representative.

LEADING in Public Service

The City of London is trusted, open, and accountable in service of our community.

- Providing access to administrative supports and resources to enable Councillors to perform their responsibilities.

Risks and Challenges Anticipated in 2020 to 2023

- Increased public engagement initiatives and significant municipal projects have increased communications handled by the office, which has placed additional demands on support staff.

Contact:

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