



2020 to 2023 Business Plan

Service: By-law Enforcement & Property Standards

\$0.02

Cost per day for the average rate payer (2020 to 2023)

0.24%

Percentage of the 2020 to 2023 City of London Net Property Tax Supported Budget

Who we are:

- By-law Enforcement and Property Standards ensures compliance with the City's by-laws, both on public and private properties.
- Enforcement and compliance is conducted on a proactive approach through specific initiatives and blitz and in response to community complaints.

What we do:

- By-law Enforcement and Property Standards contributes towards health and safety, consumer protection, nuisance control and quality of life.
- All citizens benefit from the enforcement of by-laws as the result is an increased level of public safety, neighbourhood satisfaction, community pride and an overall positive impact on quality of life.

Why we do it:

- **Essential** - By-law enforcement and property standards contribute towards the health and safety of residents, consumer protection, public nuisance control as well as the protection of property.

The following table provides an overview of the budget for this service:

Budget Summary (\$000's)	2020	2021	2022	2023	2020 to 2023 TOTAL
Gross Operating Expenditures	\$4,713	\$4,860	\$5,070	\$5,059	\$19,702
Other Revenues	-\$3,070	-\$3,227	-\$3,446	-\$3,436	-\$13,179
Net Tax Levy Supported Operating Budget	\$1,643	\$1,633	\$1,624	\$1,622	\$6,523
Total Capital Expenditures	\$104	\$27	\$27	\$0	\$158
Full-Time Equivalents (FTE's)	45	46	47	47	N/A

Reflects 2020 - 2023 Council Approved Budget - January 12, 2021.

The following section provides an overview of the key activities the service plans to undertake from 2020 to 2023 to implement the Corporation's 2019 to 2023 Strategic Plan, as well as an overview of the risks and challenges the service is anticipated to experience during this period:

Service Highlights 2020 to 2023

- Continue to review existing by-laws in an effort to meet demands for public safety, consumer protection and nuisance control.

Risks and Challenges Anticipated in 2020 to 2023

- The concern of homelessness continues to have an impact in the community, and requires more resources to monitor and maintain public safety and security. Continued requests for pro-active enforcement initiatives present resource challenges.

The service directly supports the following components of the Corporation's 2019 to 2023 Strategic Plan:

Growing Our Economy

London creates a supportive environment where entrepreneurs, businesses and talent can thrive.

Expected Result: Increase efficiency and consistency for administrative and regulatory processes.

Strategy:

- Improve administrative and regulatory processes and by-law requirements to enhance London's competitiveness. (GOE-23)

Metric	2019	2020	2021	2022	2023
# of by-laws reviewed and amended or repealed.	2	2	2	2	2

Creating a Safe London for Women and Girls

London has enhanced the potential for women and girls to live safe lives.

Expected Result: Decrease male violence against women and girls who are subjected to abuse, assault and non-state torture in their intimate relationships; sex trafficking; sexual assault and workplace harassment.

Strategy:

- Apply a three pillared framework (legislation, public awareness and funded services) in policy and by-law development. (SLWG-1)

Metric	2019	2020	2021	2022	2023
Metrics to be developed based on development of three pillared framework.	TBD	TBD	TBD	TBD	TBD

Strategy:

- Include male violence against women and girls in discussions and decisions made at the Town and Gown Committee. (SLWG-12)

Metric	2019	2020	2021	2022	2023
Metrics to be determined based on the strategy to recognize the safety of women and girls in preparing operational plans involving near-campus issues.	TBD	TBD	TBD	TBD	TBD

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