

SERVICE

Winter Maintenance

Who We Are

The City undertakes a range of winter maintenance activities on its road and sidewalk network, including but not limited to winter roads patrolling to monitor conditions, snow plowing, ice prevention (sanding and salting) and snow removal.

What We Do

Winter Maintenance contributes towards effective transportation in the City by ensuring that the municipal road and sidewalk network operate at standard and provides vehicle and pedestrian mobility.

Why We Do It

Mandatory – Section 44(1) of the Municipal Act establishes the City’s responsibility to keep highways or bridges under its jurisdiction “in a state of repair that is reasonable in the circumstances”. Ontario Regulation 239/02: Minimum Maintenance Standards for Municipal Highways (which has been amended by Ontario Regulation 47/13) provides further clarification by establishing minimum maintenance standards for a range of road network maintenance activities.

\$0.21

per day

for the average ratepayer (2020-2023)

2.40%

of the 2020-2023 City of London Net
Property Tax Supported Budget

The following table provides an overview of the budget for the service:

Budget Summary (\$000's)	2020	2021	2022	2023	2020-2023 TOTAL
Gross Operating Expenditures	\$16,164	\$17,022	\$17,132	\$17,259	\$67,577
Other Revenues	(\$543)	(\$543)	(\$543)	(\$543)	(\$2,172)
Net Tax Levy Supported Operating Budget	\$15,621	\$16,479	\$16,589	\$16,716	\$65,405
Total Capital Expenditures	\$0	\$0	\$0	\$0	\$0
Full-Time Equivalents (FTE's)	62.6	62.4	62.3	62.1	

Reflects 2020 -2023 Housekeeping Budget Adjustments up to August 31, 2020.

The following section provides an overview of the key activities the service plans to undertake from 2020-2023 to implement the Corporation's 2019-2023 Strategic Plan, as well as an overview of the risks and challenges the service is anticipated to experience during this period:

Service Highlights 2020-2023

- The City of London maintains roadways and sidewalks in accordance with the Provincial Minimum Maintenance Standards for Municipal Highways (MMS), Regulation 239/02. This Provincial regulation under the Municipal Act specifies minimum maintenance standards that includes the maintenance related roads, sidewalk and bike lanes. Winter standards include thresholds to deploy resources and time to complete the work after the snowfall ends.

Risks and Challenges Anticipated in 2020-2023

- The timing of winter weather events influences the impact on the road, sidewalk and bike lane users. If the snowfall ends by the late evening, City forces have time to clear most routes before the beginning of the school or work day. Early morning snow events are more impactful as snow crews navigate through the system in traffic.
- Service is also provided through contracted resources and these contracts will be renewed during the 2020-2023 budget time table. Financial impacts are not know at this time.

The service directly supports the following components of the Corporation's 2019-2023 Strategic Plan:

LEADING IN PUBLIC SERVICE							
Londoner's experience exceptional and valued customer service.							
Expected Result	Strategy	Metric	Target				
			2019	2020	2021	2022	2023
Increase efficiency and effectiveness of service delivery.	Improve residents' satisfaction with winter road and sidewalk maintenance. (LPS-30)	# of winter storms with an improved response.	N/A	N/A	2	6	6
		% increase in London residents indicating they are very/somewhat satisfied with snow clearing and removal in the annual citizen satisfaction survey.	0	0	1	1	1

For more information:

Other Reference Information
<ul style="list-style-type: none"> • O. Reg. 239/02: Minimum Maintenance Standards For Municipal Highways

Contact
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