Visitor Information for Outside Visit

Dearness Home is pleased to welcome you to a safe, in-person visit in our specially constructed outside area. Please read this information carefully before your visit.

Before you set off:

- Remember that only 2 visitors are allowed per visit and Dearness Home must know who is coming in advance of each visit (the POA/SDM must call reception with visitor name and phone number no later than 4pm the day prior to visit)
- Check you are bringing a mask that covers both your mouth and your nose (to be worn for duration of visit)
- Ensure you have read the Dearness Home “Visits During Pandemic” policy in the past month
- Make sure you have your phone with you – Dearness Home may cancel visits if the Home goes into outbreak, the weather is stormy, or if the Humidex is over 30 (a combination of temperature and humidity; your visit will be shortened to 10 minutes)

Upon Arrival at Dearness Home:

- Park near the front entrance in the parking lot accessed off Southdale Road

Screening:

- Proceed from your car to the screening area, just inside the sliding doors at the front entrance – you will be greeted by our screener
- Tell the screener who you are and sign your name on our Visitor Sign-In Sheet
- To be cleared to visit you must:
  - Clean your hands using the hand-sanitizer provided (the COVID-19 virus can live on surfaces and be passed on when we touch our faces)
  - Put your face mask on, covering both your mouth and nose
  - Have a temperature below 37.8 degrees Celsius
  - Answer no to all of the screening questions that establish if you are sick, if you have may have been exposed to infection or if you have travelled outside Canada
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- Attest you:
  - HAVE NOT VISITED ANOTHER RESIDENT WHO IS SELF ISOLATING OR SYMPTOMATIC, AND/OR ANOTHER HOME IN OUTBREAK IN THE LAST 14 DAYS
  - HAVE DOCUMENTED PROOF THAT YOU HAVE HAD A NEGATIVE TEST RESULT FOR COVID-19 WITHIN THE LAST 14 DAYS AND THAT YOU HAVE NOT SUBSEQUENTLY TESTED POSITIVE FOR COVID-19? (YOUR TEST RESULT MUST BE SHOWN TO SCREENER)

- If you pass the screen you will be given an “OUTDOOR Pass” that you must take with you and show at the visiting area

The Visit:

- Exit the screening area and turn right, then follow signs that say “This way to the outside visitor area” (take care when walking on the temporary rubber pathway)
- At the end of the temporary pathway you will be met by a staff member at the gate to the visiting courtyard
- Show the “Pass” to the staff member and then place it into the box provided
- NOTE you will not be able to take anything into the visit (i.e. food, etc.)
- The staff will open the gate and show you to your seat (please cleanse your hands with the sanitizer provided)
- Enjoy your visit and remember you must continue to wear your mask throughout and must not come within 2 metres of your loved-one (there is no contact permitted at any time)
- Dearness staff will notify you of the end your visit; feel free to end the visit if you are ready sooner
- Cleanse your hands before leaving

Please note that for the safety of residents and staff, any breach of the required precautions or anti-social behaviour will result in the withdrawal of visiting access for the individual involved. All surfaces are cleaned between visits.

Thank you for your cooperation. Enjoy your visit.