

## Dearness Home Visits - Which Visit is Best for Me?

The chart below provides an overview of the types of visits as well as a description of what is permitted with each. Always be mindful that masks cannot be removed for any reason throughout a visit. Please note that if these guidelines are not followed by a visitor, visiting privileges can be suspended. There must be no package exchanges or food sharing during any visit. The health and safety of our residents is our top priority.

If you would like to schedule a visit, please email: [ddecock@london.ca](mailto:ddecock@london.ca) or call 519-661-0400 x8273.

	<b>Virtual Visit (e.g. video call)</b>	<b>Window Visit</b>	<b>Outdoor Visit</b>	<b>Indoor Visit</b>	<b>Essential Caregiver (EC)</b>
<b># of people Permitted</b>	There are no limits to the number of people permitted	Multiple people can participate, as long as they are from the same household, are part of the same “social circle” or maintain physical distance	Limited to two visitors (people) only per visit as per the Ministry of Long Term Care	Limited to two visitors (people) only per visit as per the Ministry of Long Term Care	A maximum of 2 ECs may be designated per resident, but only 1 EC per resident can be in the Home at one time. All ECs must attend a one hour infection control education and complete retraining package every 3 months. <u>An EC must wear their designated RED identification badge at all times.</u>
<b>Location</b>	Visits will take place in the location that best suits the resident (e.g., in their room). A staff member will use a tablet and provide assistance to the resident as needed during the call.	Residents will be inside Dearness Home in front of a large window. A phone is provided for residents to talk with their visitor(s) who need to bring a cell phone. Staff will provide assistance to the resident as needed (e.g., holding the phone). Should	Visits will take place in the Adult Day Program courtyard. Residents will be positioned 2 meters away from their visitors and must maintain this distance throughout the visit. Physical contact with the resident will not be permitted at any time. Staff will provide assistance to the resident as needed. Should assistance not be needed, the staff member will move away to provide privacy, but will keep the resident in sight should they	Visits will take place in the Adult Day Program. Arrival to the visit is through the Adult Day Program Main Entrance. Residents will be positioned 2 meters away from their visitors and should maintain physical distancing. Physical contact with the resident is not recommended. Staff will provide assistance to the resident as needed. Should assistance not be needed, the staff member will move away	<u>ECs are ONLY allowed in their resident’s room.</u> Arrival to the visit is through the Dearness Home Main Entrance and directly to the resident’s room. <u>The EC must wear a mask at ALL times.</u> Physical contact with the resident is not recommended. Staff will provide assistance to the resident as needed; the EC must use the call bell for help.

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		assistance not be needed, the staff member will move away to provide privacy, but will keep the resident in sight should they need assistance.	need assistance. Note: Due to mask use, distance between visitor and resident and noise from the environment, outdoor visits may not be the best choice for residents with limited sight, hearing or cognition challenges.	to provide privacy, but will keep the resident in sight should they need assistance. Note: Due to mask use and distance between visitor and resident, these visits may not be the best choice for residents with limited sight, hearing or cognition challenges.	
<b>Screening Requirements</b>	No screening required.	No screening required.	<p>The visitors will need to answer a series of questions to be screened for symptoms of COVID-19 and have their temperature taken. Any visitor that does not pass the screening, will not be permitted to participate in the visit.</p> <p>Visitors must attest to the screener that they have:</p> <ul style="list-style-type: none"> <li>- Not attended Long Term Care Home that is currently in COVID outbreak</li> <li>- Not visited another resident who is self-isolated or symptomatic</li> <li>- Read the “Visits During Pandemic” policy every month</li> </ul>	<p>The visitors will need to answer a series of questions to be screened for symptoms of COVID-19 and have their temperature taken. Any visitor that does not pass the screening, will not be permitted to participate in the visit.</p> <p>Visitors must attest to the screener that they have:</p> <ul style="list-style-type: none"> <li>- Tested negative for COVID-19 within the previous 2 weeks and have not subsequently tested positive</li> <li>- Not attended a Long Term Care Home that is currently in COVID outbreak</li> <li>- Not visited another resident who is self-isolated or symptomatic</li> <li>- Read the “Visits During Pandemic” policy every month</li> </ul>	<p>The EC will need to answer a series of questions to be screened for symptoms of COVID-19 and have their temperature taken. Any EC that does not pass the screening, will not be permitted to participate in the visit.</p> <p>ECs must attest to the screener that they have:</p> <ul style="list-style-type: none"> <li>- Tested negative for COVID-19 within the previous 2 weeks and have not subsequently tested positive</li> <li>- Not attended Long Term Care Home that is currently in COVID outbreak</li> <li>- Not visited another resident who is self-isolated or symptomatic.</li> <li>- Read the “Visits During Pandemic” policy every month</li> </ul>



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<b>Mask Requirements</b>	No masks are required.	Masks are recommended but not required.	The visitors must wear a mask. The visitors must supply their own mask.	The visitors must wear a surgical mask which will be supplied by the Home..	The EC must wear a mask at all times. The Home will provide the surgical grade mask to the ECs. All ECs must follow all the guidelines provided in the in-person education.
<b>Resident Participation</b>	All residents may participate.	All residents may participate as long as they are not in isolation.	Residents participate if they are not on isolation and are able to understand that physical contact with their visitor is not permitted.	Residents participate if they are not on isolation and are able to understand that physical contact with their visitor is not permitted.	All residents may participate. In the event that the resident goes into isolation, the EC will be notified that they will be required to wear the appropriate PPE if visiting.
<b>Pet restrictions</b>	No limitation on pets.	Leashed pets are permitted.	Pets are not permitted.	Pets are not permitted.	Pets, food, drink and items for your resident are not permitted (please use our drop box).
<b>Weather Impacts</b>	Visits are not weather dependent.  If a virtual visit is cancelled; the visit cannot be rescheduled.	Visits are not weather dependent - they will happen regardless of what the weather is that day unless the visitor wishes to cancel.  If a window visit is cancelled; the visit cannot be rescheduled.	Visits will only be permitted if it is safe for the resident to be outside. It is deemed unsafe if it is stormy and/or the temperature (including humidex) is above 30 degrees Celsius (86 degrees Fahrenheit). Facility staff will call the number of the POA they have on file if cancellation is necessary or if the Outdoor visits is being limited to 15 minutes due to temperature listed above. If outdoor visit is cancelled the visit cannot be rescheduled.	Visits are not weather dependent - they will happen regardless of what the weather is that day unless the visitor wishes to cancel.  If an indoor visit is cancelled; the visit cannot be rescheduled.	Visits can occur during visiting hours. (9am to 8pm, Monday through Friday and 9am to 4:30pm at the weekends). Avoid coming or leaving between 1:30pm and 2:30pm to allow staff shift change to occur smoothly.  <b>Revised Nov 6, 2020</b>

