DEFINITION OF URGENT SOCIAL STATUS

Person(s) whose personal safety is significantly at risk and legal interventions have been exhausted. If someone has been abusing you (or a member of your household family) but you have never lived with that abusive person, or it has been longer than 6 months since you lived together, and your personal safety is at risk, then you may qualify for an Urgent Social Status.

INDICATORS OF VIOLENCE/ABUSE

- Intervention by the police indicating that the applicant was abused by another individual.
- The physical injury caused to the applicant by the abusing individual.
- Use of force by the abusing individual against the applicant to force the member to engage in sexual activity against his or her will.
- Undue or unwarranted control by the abusing individual over the applicant’s daily personal and financial activities.
- Any words, actions or gestures by the abusing individual that threaten the member or his or her property including, but not limited to, the following:
  - Threatening to physically harm the applicant or another member of the household
  - Threatening to destroy or injure the applicant’s property
  - Killing or intentionally injuring pets
  - Threatening to remove the applicant’s children from the household
  - Threatening to prevent the applicant from having access to his or her children
  - Forcing the applicant to perform degrading acts
  - Terrorizing the applicant
  - Threatening to take action to withdraw from sponsoring the applicant as an immigrant
  - Threatening to take action that might lead to the applicant being deported
  - Other words, actions or gestures which lead to the applicant to fear for his or her safety

SUPPORTIVE DOCUMENTS EXAMPLES

Below are examples of supportive documents that can be submitted.

- Additional supporting letters from a professional or agency (See list of professionals/agencies on page 2)
- Restraining Order
- Peace Bond
- Police Report
- Summary Report
- Recognizance of Bail

Please note: If none of the above is available, we will discuss other options with you directly.

WHAT YOU NEED TO APPLY

- All Applicants must fill out and sign Section 1 and 2 of the Request for Urgent Social Status form.
- Section 3 must be completed by a professional/agency and answer all questions and statements. (For examples of Professionals/Agencies see page 2).
- A letter outlining the circumstances must be attached by a professional/agency.
- Provide any supporting documentation that may assist with the application and remedies that have been attempted to resolve the situation.
- Provide a safe address and phone number where the Housing Access Centre can contact you.

Please note: All information disclosed to the Housing Access Centre (HAC) will remain confidential.
LIST OF PROFESSIONALS / AGENCIES

In order to assess the applicant’s request for Urgent Social Status, a written verification of the applicant’s situation is required from someone who is not a member of the household but has knowledge of the applicant’s situation such as:

- Doctor
- Lawyer
- Member of the Clergy
- Teacher
- Registered Nurse
- Shelter Worker
- community Legal Worker
- Victim Services Worker
- Counselor/Psychologist
- Law Enforcement Officer
- Settlement Services Worker
- A Social Worker or Social Service Agency Worker
- Any Service Agency or Medical Care Facility
- Community Legal Worker
- Community Health Care Worker
- An Individual in a Managerial or Administrative Position with a Housing Provider

IMPORTANT NOTE TO PERSON COMPLETING THIS FORM

Receiving Urgent Social status may allow applicants to move ahead of other applicants on the waiting lists for rent-governed-to-income housing. The City of London, Housing Access must ensure that this status is reserved for those who truly need it.

NOTE: Deliberately providing false or inaccurate information for the purpose of receiving priority for rent-governed-to-income assistance will affect your status and eligibility for housing.

As of January 1, 2021, applicants will only receive one offer of RGI housing. If you do not accept this offer, you will be removed from the centralized social housing waitlist. This rule applies to all applicants on the centralized social housing waitlist.

Please ensure all sections of the form have been completed, signed, and dated.

SECTION 1: APPLICANT INFORMATION

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A safe telephone number where we can call you

A safe mobile number where we can call you

A safe email address where we can write you

Please provide an alternative contact below:

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Applicant must describe in the space below the current situation including specific indicators of violence or abuse and explain why requesting urgent social status. What remedies you have attempted to resolve the situation? *(more space on page 3)*
SECTION 2. DECLARATION AND CONSENT TO DISCLOSURE

This section must be completed by the person who is applying for Urgent Social status. If that person is under the age of 16 or is unable for any reason to sign the consent or to give a valid consent, the consent may be signed on the abused person's behalf by the parent or guardian; an attorney under a power of attorney that authorizes that attorney to give the consent on the abused person's behalf; or a person who is otherwise authorized to give the consent on the abused person's behalf.

I, _______________________________________ hereby:

(Print Full Name of Applicant)

Requesting that my application is given an urgent homeless status on the Centralized Wait List for rent-

gearred-to-income housing.

Declare that everything I have written on this form is true and complete.

Understand that all the information I give to the Housing Access Centre (HAC), will belong to the City of London.

Authorize and consent to the disclosure to HAC of information and documents required by HAC for the purpose of verifying the statements on this form and assessing my eligibility for urgent homeless status.

_________________________________   _________________________ ___________________
Print full name of applicant (or a person authorized to sign on their behalf)        Signature                                                      Date (YYYY/MM/DD)
**SECTION 3: PROFESSIONAL OR AGENCY INFORMATION**

This section must be filled out by the professional or agency. Your patient/client has applied for rent-geared-to-income housing through the Housing Access Centre and may be eligible for urgent social status since they have declared their personal safety is significantly at risk, and legal intervention has been exhausted.

The applicant’s request for urgent social status cannot be considered without this completed section of the form. The professional/agency must complete this section, answer all of the statements, AND attached a letter outlining the circumstances of the applicant’s situation and remedies that have been attempted to resolve the situation.

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The professional or agency must check the following statement, sign and date:

- The applicant’s personal safety is significantly at risk
- All legal interventions have been exhausted?
- I have reviewed the information about the verification process necessary to access eligibility for rent-geared-to-income assistance under the City of London’s Urgent Social Status. The applicant to whom I have provided services/assistance and whose situation I am aware of should be considered for an Urgent Social Status.
- I am aware of my responsibility in providing verification and declare that the information I have provided is an accurate account of the applicant’s situation to the best of my knowledge.
- I have attached a letter providing an account of the applicant’s situation of abuse and remedies that have been attempted to resolve the situation.
- I have a professional relationship with this client and am eligible to complete this form.

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Please list the supporting documentation you are attaching to this form

The Request for Urgent Social Status form and attached documents can be submitted with your basic application for rent-geared-to-income housing and can be mailed, emailed, or delivered to:

**City of London, Housing Access Centre**
**Citi Plaza, 2nd Floor**
**355 Wellington Street, Suite 248**
**London, ON N6A 3N7**

Inquiries can be directed to 519-661-0861 or [hac@london.ca](mailto:hac@london.ca)

*Personal information contained on this form or in attachments is collected, pursuant to the Housing Services Act (2011) Sections 169-176 or the Municipal Freedom of Information and Protection of Privacy Act, (R.S.O. 1990, c M.56). This information will be used to determine suitability and eligibility for housing applied to, a continuation of housing and the appropriate rent scale and rent-geared-to-income charge. Personal information may be disclosed to housing providers, other municipal or provincial departments and agencies that assist in the provision of social housing and social agencies providing social assistance to the applicant. All applicants must consent to the verification, disclosure and the transfer of information given on this form and attachments by or to any of the above entities and you are required to provide supporting material for the purpose of processing the application.*

Form no. 3006LD (rev. 2020-11-13)