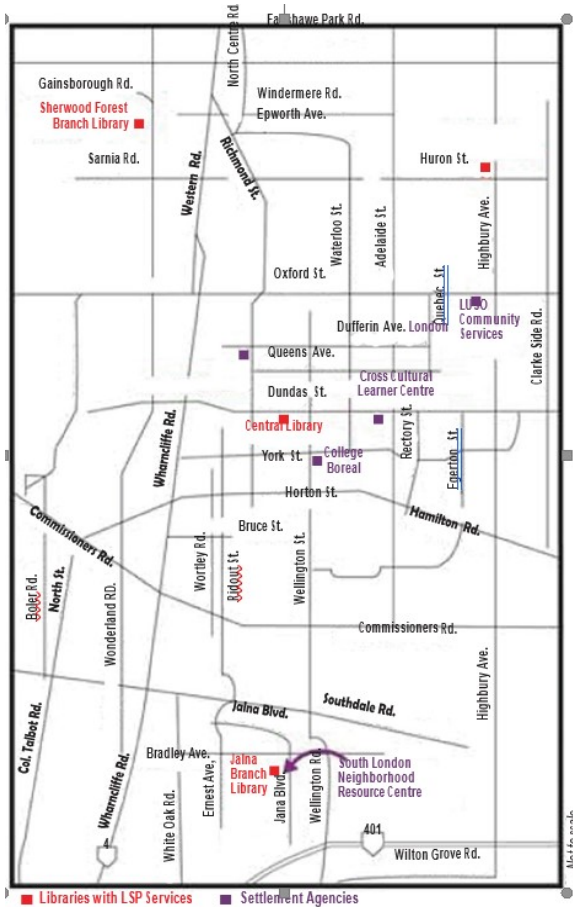


CONTACT US

For more information, visit the Immigration Portal:
www.immigration.london.ca or
www.immigration.middlesex.ca



LONDON & MIDDLESEX
 LOCAL IMMIGRATION
 PARTNERSHIP

WELCOME TO LONDON AND MIDDLESEX:
 A GUIDE TO SETTLEMENT
 SERVICES



Funded by: Immigration, Refugees and Citizenship Canada
 Financé par: Immigration, Réfugiés et Citoyenneté Canada



ARE YOU NEW TO LONDON AND MIDDLESEX?

As a culturally diverse and welcoming community, London and Middlesex County both offer a broad range of resources to help newcomers adjust to living in Canada. We are dedicated to ensuring that everyone's contribution is valued and that you feel included in your new community.

There are a variety of organizations, services and programs in London and Middlesex County that can help you when you first arrive.

For more information, visit the London and Middlesex Immigration Portal:

www.immigration.london.ca or
www.immigration.middlesex.ca

WELCOME

to London and Middlesex County,
 a great place to call home.



WHAT IS “SETTLEMENT”?

Settlement services are for newcomers to Canada. These services will help you settle and adjust to your new life in Canada.



WHAT DO SETTLEMENT AGENCIES OFFER?

Support and services:

- Provide initial assessment to identify clients' needs
- Provide referrals to community resources as needed
- Assist newcomers in expanding their networks of support
- Assist with obtaining a health card, child tax benefits, and a SIN
- Assist with completing government forms
- Assist with registering in schools
- Provide employment-related assistance
- Provide guidance and information to cope with everyday problems and challenges
- Provide interpretation and translation of documents, or help arrange for these services

Information/orientation on resources and services:

- Employment
- Evaluation of credentials
- Language training
- School and education
- Housing
- Health care
- Immigration and citizenship
- Managing finances - banking
- Legal issues and human rights
- Community and recreation services
- Rights and responsibilities

Settlement agencies have staff/volunteers who can speak languages other than English. If they do not speak your language, they will connect you with someone who does. Some schools and libraries also have settlement services.

*Translation services at a charge

WHO IS ELIGIBLE?

You can use our services if you are :

- Permanent Residents, including applicants for permanent residence on humanitarian and compassionate grounds
- Temporary Residents
- Government Assisted Refugees
- Convention Refugees
- Refugee Claimant

If you do not fit in the above categories, settlement agencies will refer you to the best possible resources as per your need.

ONLINE RESOURCES

The Immigration Portal provides information about resources in London, Ontario:
www.immigration.london.ca or
www.immigration.middlesex.ca

Settlement information in different languages:
www.inmylanguage.ca

Find answers to common questions about moving to Ontario and settling into your new home:

www.settlement.org



WHO ARE WE?

Carrefour communautaire francophone de London

Monday-Friday 9:00 am - 5:00 pm
920 Huron Street
London, Ontario N5Y 4K4
Telephone: 519-673-1977
Email: info@ccflondon.ca
Website: www.ccflondon.ca

Collège Boréal

Monday-Thursday 8:30 am - 6:30 pm
Friday: 8:30 am - 5:00 pm
Citi Plaza 355 Wellington Street, suite #279
London, Ontario N6A 3N7
Telephone: 519-451-5194

Cross Cultural Learner Centre

Monday-Friday 8:30 am - 4:30 pm
505 Dundas Street
London, Ontario N6B 1W4
Telephone: 519-432-1133
Email: cclc@lcclc.org

LUSO Community Services

Monday-Thursday 9:00 am - 5:00 pm
Friday: 9:00 am - 4:30 pm
1193 Oxford Street East, Unit 2
London, Ontario N5Y 3M2
Telephone: 519-452-1466
Email: luso@lusocentre.org
Website: lusocentre.org

South London Neighbourhood

Resource Centre - Newcomer Settlement Services
Monday-Thursday 9:00 am - 7:00 pm
Friday 9:00 am - 4:30 pm
Saturday: 9:00 am - 4:30 pm
1119 Jalna Boulevard
London, Ontario N6E 3B3
Telephone: 519-686-8600 ext. 7352
Email: info@slnrc.org
Website: www.slnrc.org