



2024 to 2027 Business Plan

Service: Roadway Maintenance

\$0.18

Cost per day for the average rate payer (2024 to 2027)

1.62%

Of the 2024 to 2027 City of London Net Property Tax Supported Budget

Who we are:

- The City performs a range of maintenance activities on its 3,800 lane kilometers of roads and 1,609 kilometers of sidewalk, including street sweeping, pothole patching, utility cut repairs, curb and gutter repairs and bike lane maintenance and support for Downtown and the Community Informed Response.

What we do:

- Roadway Maintenance contributes towards effective transportation in the City by ensuring that the municipal road, sidewalk and cycling infrastructure within the road allowance operate at standard.

Why we do it:

- Mandatory** – Section 44(1) of the Municipal Act establishes the City’s responsibility to keep highways or bridges under its jurisdiction “in a state of repair that is reasonable in the circumstances”. Ontario Regulation 239/02: Minimum Maintenance Standards for Municipal Highways (which has been amended by Ontario Regulation 47/13) provides further clarification by establishing minimum maintenance standards for a range of road network maintenance activities.

The following table provides an overview of the budget for this service:

Budget Summary (\$000’s)	2024	2025	2026	2027	2024 to 2027 TOTAL
Gross Operating Expenditures	\$18,958	\$19,166	\$19,365	\$19,568	\$77,057
Other Revenues	-\$4,445	-\$4,542	-\$4,637	-\$4,734	-\$18,358
Net Tax Levy Supported Operating Budget	\$14,513	\$14,624	\$14,728	\$14,834	\$58,699
Total Capital Expenditures	\$10,892	\$13,151	\$955	\$989	\$25,987
Full-Time Equivalent (FTE’s)	131.8	131.8	131.8	131.8	N/A

Reflects 2024 to 2027 approved City budget as of March 1, 2024.

Linkage to the 2023 to 2027 Strategic Plan

This service supports the following Strategic Areas of Focus in the 2023 to 2027 Strategic Plan:



**Reconciliation, Equity,
Accessibility, and
Inclusion**



**Economic Growth, Culture,
and Prosperity**



**Housing and
Homelessness**



**Mobility and
Transportation**



Wellbeing and Safety



**Climate Action and
Sustainable Growth**



**Safe London for Women,
Girls, and Gender-Diverse
and Trans People**



Well-Run City

Environmental, Socio-economic Equity and Governance (ESG) Considerations

Environmental, Socio-economic Equity and Governance Profile for this service:



Environmental:

- Roadway maintenance requires machine hours that produce greenhouse gases. Greenhouse gas emissions related to roadway maintenance is managed by optimizing routes, equipment, materials, and staff.

Socio-economic Equity:

- The Operating Budget is to maintain existing infrastructure that supports mobility and accessibility for all. Maintaining the infrastructure to accepted Provincial standards encourages the use of the roads, sidewalks, bicycle lanes for all.

Governance:

- The City of London maintains roadways, sidewalk and bike lanes within the road allowance in accordance with the Provincial Maintenance Standards for Municipal Highways (MMS), Regulation 239/02.

The following section provides an overview of the key activities the service plans to undertake from 2024 to 2027 to implement the Corporation's 2023 to 2027 Strategic Plan, as well as an overview of the risks and challenges the service is anticipated to experience during this period:

Service Highlights 2024 to 2027

- The City of London maintains roadways and sidewalks in accordance with the Provincial Minimum Maintenance Standards for Municipal Highways (MMS), Regulation 239/02.
- Roadside Operations team collaborates with Core Area Informed Response team to clean and maintain public space in the core area. This service includes garbage clean up, needle pick up and storage of individual's personal belongings.
- As part of Core Area Action Plan, Roadside Operations, since 2020, has provided a new pressure wash program for sidewalk and civic spaces.

Risks and Challenges Anticipated in 2024 to 2027

- The risks for this program are related to severe weather and response times to service requests, but the overall impact is generally low.
- Challenges to this program include service level expectations and changes to the Provincial standards that are reviewed every five years.

Other reference information and links:

- Link to [O. Reg. 239/02: Minimum Maintenance Standards For Municipal Highways](#)

Contact:

- Doug MacRae, Director, Roads and Transportation
- 519-661-CITY (2489), Extension 4936
- dmacrae@london.ca