

## Stay Up to Date



<https://london.ca/immigration>

WELCOME TO LONDON AND MIDDLESEX:  
A GREAT PLACE TO CALL HOME



Co-led by:



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Immigration, Refugees  
and Citizenship Canada

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Immigration, Réfugiés  
et Citoyenneté Canada

## ARE YOU NEW TO LONDON AND MIDDLESEX?

As a culturally diverse and welcoming community, London and Middlesex County both offer a broad range of resources to help newcomers adjust to living in Canada. We are dedicated to ensuring that everyone's contribution is valued and that you feel included in your new community.

There are a variety of organizations, services and programs in London and Middlesex County that can help you when you first arrive.

For more information, visit the London and Middlesex Immigration Portal:

<https://london.ca/immigration>

# WELCOME

To London and Middlesex  
A Guide to Settlement Services



## WHAT IS “SETTLEMENT”?

Settlement services are for newcomers to Canada. These services will help you settle and adjust to your new life in Canada.



## WHAT DO SETTLEMENT AGENCIES OFFER?

### Support and services:

- Provide initial assessment to identify clients' needs
- Provide referrals to community resources as needed
- Assist newcomers in expanding their networks of support
- Assist with obtaining a health card, child tax benefits, and a SIN
- Assist with completing government forms
- Assist with registering in schools
- Provide employment-related assistance
- Provide guidance and information to cope with everyday problems and challenges
- Provide interpretation and translation of documents, or help to arrange for these services\*

\*Translation services at a charge

### Information/orientation on resources and services:

- Employment
- Evaluation of credentials
- Language training
- School and education
- Housing
- Health care
- Immigration and citizenship
- Managing finances - banking
- Legal issues and human rights
- Community and recreation services
- Rights and responsibilities

Settlement agencies have staff/volunteers who can speak languages other than English. If they do not speak your language, they will connect you with someone who does. Some schools and libraries also have settlement services.

Find answers to common questions about moving to Ontario and settling into your new home:

[www.settlement.org](http://www.settlement.org)

## WHO IS ELIGIBLE?

You can use our services if you are :

- Permanent Residents, including applicants for permanent residence on humanitarian and compassionate grounds
- Temporary Residents
- Government Assisted Refugees
- Convention Refugees
- Refugee Claimant

If you do not fit in the above categories, settlement agencies will refer you to the best possible resources as per your need.

## WHO ARE WE?

### Carrefour communautaire francophone de London

Monday-Friday 9:00 am - 5:00 pm  
920 Huron Street  
London, Ontario N5Y 4K4  
Telephone: 519-673-1977  
Email: [info@ccflondon.ca](mailto:info@ccflondon.ca)  
Website: [www.ccflondon.ca](http://www.ccflondon.ca)

### Collège Boréal

Monday-Thursday 8:30 am - 6:30 pm  
Friday: 8:30 am - 5:00 pm  
142 Fullarton St  
London, Ontario N6A 0A4  
Telephone: 519-451-5194  
Website: [www.collegeboreal.ca/en/](http://www.collegeboreal.ca/en/)

### London Cross Cultural Learner Centre

Monday-Friday 8:30 am - 4:30 pm  
505 Dundas Street  
London, Ontario N6B 1W4  
Telephone: 519-432-1133  
Email: [cclc@lcclc.org](mailto:cclc@lcclc.org)  
Website: [www.lcclc.org](http://www.lcclc.org)

### LUSO Community Services

Monday-Thursday 9:00 am - 5:00 pm  
Friday: 9:00 am - 4:30 pm  
1193 Oxford Street East, Unit 2  
London, Ontario N5Y 3M2  
Telephone: 519-452-1466  
Email: [luso@lusocentre.org](mailto:luso@lusocentre.org)  
Website: [www.lusocentre.org](http://www.lusocentre.org)

Northwest London Resource Centre  
Monday—Friday 9:30 am—4:00 pm  
27A -1225 Wonderland Road North,  
London, Ontario N6G2V9  
Telephone: 519-471-8444  
Email: [info@nwlrc.ca](mailto:info@nwlrc.ca)  
Website: [www.nwlrc.ca](http://www.nwlrc.ca)

### South London Neighbourhood Resource Centre - Newcomer Settlement Services

Monday-Thursday 9:00 am - 7:00 pm  
Friday 9:00 am - 4:30 pm  
Saturday: 9:00 am - 4:30 pm  
1119 Jalna Boulevard  
London, Ontario N6E 3B3  
Telephone: 519-686-8600 ext. 7352  
Email: [info@slnrc.org](mailto:info@slnrc.org)  
Website: [www.slnrc.org](http://www.slnrc.org)

### YMCA of Southwestern Ontario

Monday-Friday 9:00 am - 5:00 pm  
Wortley Education Centre (165 Elmwood Avenue East)  
London, Ontario N6C 0A8  
Telephone: 519-645-7553 ext. 1  
Website: [www.ymcaswo.ca](http://www.ymcaswo.ca)

### WILL Employment Solutions

(for all job seekers)  
Monday-Thursday 8:30 am - 4:30 pm  
Friday 8:30 am - 4:00 pm  
141 Dundas Street, London, Ontario N6A 1G3  
Telephone: 519-663-0774  
Email: [info@willemployment.ca](mailto:info@willemployment.ca)  
Website: [www.willemployment.ca](http://www.willemployment.ca)

